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APPLICANTS

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** CONTINUING DATA *****
None - fm

** FOREIGN APPLICATIONS *****
None - fm

IF REQUIRED, FOREIGN FILING LICENSE GRANTED
 ** 06/21/2001

Foreign Priority claimed 35 USC 119 (a-d) conditions met	<input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance	STATE OR COUNTRY CA	SHEETS DRAWING 13	TOTAL CLAIMS 20	INDEPENDENT CLAIMS 6
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Verified and Acknowledged
 Examiner's Signature: *[Signature]* Initials: *fm*

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 30256
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TITLE
 Integrated service management system

FILING FEE RECEIVED 1080	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue)
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